

# UT LIFESTAR Survey Overview

UT LIFESTAR crews will hand out a survey form, like the sample to the right, to Pre-hospital/EMS, the Referring Facility, the Receiving Facility and to the Patient/Family. Each form has a unique “mission code” for tracking.



The form includes the web address [www.rsq911solutions.com/feedback](http://www.rsq911solutions.com/feedback) to access the survey.

Once on the website, you will be prompted to enter the mission code from the form above. Once you enter the mission code, a survey, like the example to the right, will appear on your screen. Once the online survey is completed, the information will be logged into our database.

We recommend creating a shortcut to [www.rsq911solutions.com/feedback](http://www.rsq911solutions.com/feedback) to simplify survey access for your staff.

If you have questions about the survey, please contact Andrew Slemph at 865-305-9112.

You are completing the survey for the following Mission Code: **7T4GR2-4**

Patient Survey	
<b>Completed by:</b> Patient <input type="radio"/> Family <input type="radio"/>	
<b>Scale</b> 1 = strongly disagree 2 = disagree 3 = neutral 4 = agree 5 = strongly agree	
<b>Survey Questions</b>	
#1	Mission crew introduced themselves 1 2 3 4 5 N/A 
#2	Courteous/professional mission crew behavior 1 2 3 4 5 N/A 
#3	Neat appearance of mission crew 1 2 3 4 5 N/A 
#4	Hearing protection and safety briefing provided 1 2 3 4 5 N/A 
#5	Concern for patient comfort by mission crew 1 2 3 4 5 N/A 
#6	Pain management addressed by mission crew 1 2 3 4 5 N/A 
#7	Knowledgeable/skillful mission crew 1 2 3 4 5 N/A 
#8	Overall satisfaction 1 2 3 4 5 6 7 8 9 10 
#9	I would recommend this service for critical care transport in the future 1 2 3 4 5 6 7 8 9 10 
<b>Comments</b> <div style="border: 1px solid black; height: 40px;"></div>	

