UNIVERSITY HEALTH SYSTEM, INC KNOXVILLE, TENNESSEE Revenue Cycle

Date: October 2012 Department: Administrative

Revised: December 2, 2024 Index: 1014

 $3/14/2016, 2/28/2017, 3/1/2018, 1/24/2019, 5/12/2019, 9/19/19, 11/20/2020, 12/8/2021, \overline{11/29/2022}, 12/6/2023, \overline{11/29/2022}, 12/6/2023, \overline{11/29/2022}, \overline$

<u>Title</u>: Discounts and Financial Assistance Program Policy <u>Page</u>: 1 of 13

Originator: VP of Revenue Cycle

I. Objective

The University of Tennessee Medical Center (UTMC) and its governing bodies including the Board are committed to providing financial assistance for all emergency and other medically necessary health care provided to patients who meet the financial and documentation criteria defined in this policy. All patients reviewed for financial assistance will be considered and assessed independently in good faith with concessions made for extenuating circumstances.

UTMC will apply good faith efforts to adequately communicate the availability of financial assistance to their Patients including:

- Signage and informational brochures placed in the admission and registration areas of UTMC facilities.
 - o Information will be provided in English and any language that is the primary language of at least 5% of the patients served by UTMC.
- A copy of the UTMC Financial Assistance Policy and Application and Plain Language Summary may be obtained on the UTMC website, www.utmedicalcenter.org.
- A UTMC Financial Counselor can be reached at 865-251-4400 or visited at the hospital registration area for questions or assistance regarding an Application.
- Information included on or with each UTMC patient billing statement regarding the availability of financial assistance, the telephone number of the department that can provide information about the Financial Assistance Policy, and the website where copies of the policy, application, and plain language summary can be obtained.
- The GetWell telecommunication system also provides financial assistance information.
- Periodic education on financial assistance will be provided to UTMC staff and providers that regularly interact with patients.

UTMC will make reasonable efforts to determine a patient's eligibility for financial assistance under this policy before engaging in any Extraordinary Collection Actions as defined by and in compliance with Section 501(r) of the Internal Revenue Service Code. See Patient Billing and Collection Policy.

The Financial Assistance Programs are administered by UTMC Financial Counselors under the supervision of the Patient Access Director and Vice President of Revenue Cycle. The policy is governed and approved by the Board.

This policy applies to:

- A. The University of Tennessee Medical Center
- B. UTMC Employed Physician Practices (see Appendix B).

II. Definitions

- A. <u>Amounts Generally Billed (AGB)</u>: The amounts generally billed for Emergency Medical Care or other Medically Necessary Services to patients who are insured for such care is calculated utilizing the look back method based on the sum of paid Medicare and private claims divided by the total or Gross Charge for those claims annually by using twelve months of paid claims.
- B. <u>Application Period</u>: The period in which the Guarantor may request and complete the Financial Assistance Application. The application period is 240 days following the first billing statement.
- C. Emergency Medical Care: Hospital provided care for an emergency medical condition.
- D. <u>Extraordinary Collection Actions</u>: The actions taken by a hospital facility against an individual related to obtaining payment of a bill for care covered under the hospital facility's Financial Assistance Policy that involve reporting adverse information to consumer credit bureaus, filing a collections suit and garnishing wages.
- E. <u>Family Income</u>: The sum of a family's annual earnings and cash benefits from all sources before taxes, less payment for child support.
- F. <u>Family Size</u>: The number of personal exemptions allowed under federal tax law on the most recently filed federal income tax return and on which the Patient or Guarantor is one of the persons for whom a personal exemption is allowed.
- G. <u>Federal Poverty Income Guidelines (FPIG)</u>: The federal poverty income guidelines updated periodically in the Federal Register by the United States Department of health and Human Services.
- H. Guarantor: A Patient's spouse or if the Patient is a minor, the Patient's parents or guardians.
- I. <u>Gross Charge</u>: The Hospital's full, established price for medical care that is consistently and uniformly charged to all patients before applying any contractual allowances, discounts or financial assistance.
- J. Hospital: UT Medical Center
- K. <u>Medically Indigent</u>: A person who is in need of necessary medical services and who, if an adult, together with his or her significant other, or whose parents or guardian if a minor or dependent, does not have income and other resources available from whatever source sufficient to pay for necessary medical services.
- L. <u>Medically Necessary Services</u>: Any Hospital inpatient or outpatient service, including medications or supplies provided by the Hospital normally covered for Medicare beneficiaries with the same clinical presentation as the patient seeking financial assistance.
- M. <u>Patient</u>: Individuals receiving services from UTMC or an individual who is the Guarantor of the payment for services received from UTMC.
- N. <u>Plain Language Summary</u>: A written document that describes the eligibility requirements and assistance offered under the Financial Assistance Policy, how to apply, and contact information to obtain more information and copies of the policy and application.
- O. <u>Underinsured Patient</u>: A Patient who is covered under a health insurance policy or is a beneficiary under a private health insurance plan, health benefit or other health program, accident liability insurance or other third-party liability insurance with coverage limits, deductibles, co-payments and/or coinsurance requirements that may result in out-of-pocket expenses that exceed the Patient's ability to pay, as determined by UTMC.
- P. <u>Uninsured Patient</u>: A Patient who is not covered under a health insurance policy or is a beneficiary under a private health insurance plan, health benefit or other health program, accident liability insurance or other third-party liability insurance.

III. Discounts and Programs

A. Uninsured Discount

a. UTMC applies a discount based on the Amounts Generally Billed to Uninsured Patients for most Hospital services. This calculation also fulfills the requirement of Tennessee Code 68-11-262 – Limit on amount of charges for services to an uninsured patient. Certain services are excluded, and the applicable discount is automatically applied to the Patient's billing statement. This discount is removed if insurance coverage is subsequently identified and cannot be combined with other discounts except for the Prompt Pay Discount.

B. Financial Assistance Program

- a. Patients may qualify for UTMC's Financial Assistance Program based on Family Size and Family Income in accordance with the Federal Poverty Income Guidelines (FPIG). See Appendix A.
 - i. Eligible Patients with Family Income for Family Size not more than 200% of the Federal Poverty Income Guidelines are provided a discount of 100% of Hospital Gross Charges for all Emergency Medical Care or other Medically Necessary Services.
 - ii. Eligible Patients with Family Income for Family Size more than 200% but not more than 300% of the Federal Poverty Income Guidelines are provided a discount of 80% of Hospital Gross Charges for all Emergency Medical Care or other Medically Necessary Services.

C. Excluded Services

- a. Certain services are not eligible for discounts or programs. These include but are not limited to
 - i. Any service or treatment not deemed medically necessary or elective.
 - 1. Cosmetic
 - 2. Dental
 - 3. Infertility Treatment
 - ii. Special priced services
 - 1. Cardiac Scoring
 - 2. Bone Density
 - 3. Nutritional Counseling
 - 4. Bariatric Services not covered by insurance
 - iii. Noncovered therapy treatments
 - 1. Chimeric Antigen Receptor-T cell therapy (Car-T)
 - 2. Bone Marrow Transplant (BMT)

D. Presumptive Eligibility

- a. Uninsured patients who have demonstrated homelessness; mental incapacitation with no one to act on their behalf; Medicaid eligible but did not have Medicaid on the date of service (or the service was not covered by Medicaid), incarcerated with no income, or are deceased with no estate, will be presumed eligible for financial assistance without further examination by UTMC.
- b. UTMC may use third-party information sources and prior financial assistance application determinations to determine presumptive eligibility.
- c. UTMC will make reasonable efforts to determine eligibility and apply the presumptive eligibility discounts to the patients accounts as soon as possible after Hospital services are received and prior to issuing a patient billing statement.

E. Other Uninsured Discounts

- a. InterFaith:
 - i. InterFaith Health Clinic provides services on a sliding-fee scale based on Family Size and Family Income and follows the Federal Poverty Income Guidelines. UTMC has partnered with InterFaith and provides a discount to InterFaith patients based on InterFaith's sliding-fee scale.
- b. Knoxville Area Project Access (KAPA):
 - i. KAPA is a charitable organization created to provide access to health care for low-income, uninsured individuals in Knox County. KAPA eligibility is based on Family Size and Family

Income and follows the Federal Poverty Income Guidelines. UTMC has partnered with KAPA and provides a discount to all KAPA patients based on KAPA's guidelines.

F. Patient Responsibilities

- a. Patients are required to submit a complete and accurate Application as required by this policy within the Application Period.
- b. Patients must apply for coverage under public programs, such as Medicare, Medicaid, or any other program where a reasonable expectation of eligibility may exist. Patients have 30 (thirty) days to comply with this request. Generally, applicants who have elected to decline available health insurance will not be considered for Financial Assistance Discounts.
- c. Patients shall act reasonably and cooperate in good faith by providing all requested financial and other relevant information and documentation needed to determine their eligibility for financial assistance within 30 days of a request for such information.
- d. Patients who qualify for financial assistance must pay any applicable discounted balances when due or establish an approved payment plan through UTMC.
- e. Patients shall communicate any material change in their financial situation that may affect their qualifications for financial assistance or their ability to meet their agreed upon guideline payments.
- f. Patients who knowingly provide false information as part of the Application process will not be eligible for financial assistance under this policy.

IV. Process and Procedures

A. Approval Process

- a. UTMC will use best efforts to provide an approval or denial decision within 30 (thirty) days of receiving a completed Application.
 - i. Patient will be mailed an approval or denial letter upon determination.
 - ii. Patients can appeal the decision of an application in writing by sending a copy of the application, all supporting documentation and a letter explaining why the application should be reconsidered to the address listed on the Financial Assistance Application.
- b. Patients will be allowed 30 (thirty) days to make any required correction to an Application and/or provide additional documentation requested. Applications that remain incomplete and/or requests for information that are not responded to for more than 30 (thirty) days may be denied.
- c. Approvals for Financial Assistance will be approved for six (6) months. Patients must reapply every six (6) months for continued coverage.
- d. Eligibility under this policy may not apply to all providers delivering emergency or other medically necessary care in the Hospital. Eligible discounts will apply to all providers that are under the direct employment of University Health Systems, Inc.
 - i. A list of which providers accept discounts under this policy can be found under Appendix B. This list is maintained as a separate document showing the last date it was updated.
- e. If a patient qualifies for financial assistance after issuing payment on Hospital accounts, UTMC shall refund the amount paid by the Patient unless the refund amount would be \$5.00 or less.

B. Income Considerations

- a. Financial Assistance Programs consider Family Income from all sources in the calculation for eligibility including employment income, unearned income, and self-employment income.
 - i. Employment Income: Gross (before taxes) income earned and paid on a W-2 Form including overtime, commissions, bonuses and tips.
 - ii. Unearned Income: Gross cash receipts from other sources including SSI, SSDI, unemployment compensation, payments from retirement income and pension funds, Veterans Pension, Veterans Disability, Private Disability, Workers' Compensation, child support, alimony, income from trust accounts or annuities, income from rental properties, interest income, monetary gains from selling assets, legal settlements, tax refunds, net gambling winnings and work/study income.

- 1. Unearned Income not included: college grants and scholarships, foster care payments, food stamps and Women, Infants and Children (WIC) vouchers and services, other need-based assistance provided by another not-for-profit organization, college loans, payments by credit life or credit disability insurance, loan proceeds, disaster relief assistance, IRAs, pensions and insurance policy funds that are not available without penalty.
- iii. Self-Employment Income: Net profit of a self-employed applicant calculated by deducting the cost of doing business from the gross income.
 - 1. Calculated by taking the higher of either three months of gross deposits, less expenses, or the total net business income from the most recent tax return.
 - 2. Expenses include but are not limited to rent of business premises, wholesale costs of merchandise, utilities, taxes, labor and upkeep of necessary equipment.

C. Asset Considerations

- a. The following assets are considered for determining eligibility for financial assistance under this policy:
 - i. Assets with values in excess of 300% of the Federal Poverty Income Guidelines, excluding the Patient's primary residence.
 - ii. Personal property
 - iii. Any amounts held in a pension or retirement plan, excluding distributions and payments that can be included in income.

D. Billing and Collections Policy

a. Approval of discounts or programs described in this policy do not remove individual responsibility for other outstanding medical balances. Previous balances are reviewed on a caseby-case basis. The actions UTMC may take in the event of nonpayment of Hospital bills are described in the Patient Billing and Collection Policy. This policy is available and located at www.utmedicalcenter.org.

Appendix A January, 2025

2025 Federal Poverty Income Guidelines						
	10	0%	Discount	80% Discount		count
Family Size	0%	-	200%	201%	-	300%
1	\$0	1	\$31,300	\$31,301	-	\$46,950
2	\$0	1	\$42,300	\$42,301	-	\$63,450
3	\$0	-	\$53,300	\$53,301	-	\$79.950
4	\$0	1	\$64,300	\$64,301	-	\$96,450
5	\$0	1	\$75,300	\$75,301	-	\$112,950
Add Person		\$	11,000	\$	16,5	00

Guidelines updated annually based on Federal Poverty Guidelines.

Appendix B Providers Covered by Financial Assistance Policy University Medical Group

Physician Specialty Office Contact List

Practice Name	Practice Address	Physicians	Phone Number
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University Unant Comme	1024 Alogo III al	Don D. Dorton MD MIIC	965 205 6055
University Heart Surgeons	1934 Alcoa Highway	Ben R. Barton, MD MHS	865-305-6955
	Suite E-260	Raymond A. Dieter III, MD	
	Knoxville, TN 37920	Thomas E. Gaines, MD	
		Sean Jordan, MD	
		Christian P. Probst, MD MPH	
University Surgical	1926 Alcoa Highway	John L. Bell, MD	865-544-9218
Oncology	Suite F-330	Ashton J. Brooks, MD	
	Knoxville, TN 37920	Laura M. Enomoto, MD	
	,	Keith D. Gray, MD	
		James M. Lewis, MD	
		Jillian Lloyd, MD	
		James Mcloughlin, MD	
		Ryan K. Schmocker, MD	
University Canasa	1026 Alasa III alasaas		965 544 9790
University Cancer	1926 Alcoa Highway	David Aljadir, MD	865-544-8780
Specialist	Suite F-350	Esha Cannon, MD	
	Knoxville, TN 37920	Antony Charles, MD	
		Neil Faulkner, MD	
		Ronald Lands, MD	
		Kelly G. McCaul, MD	
		James Musley, MD	
		Susan Newman, MD	
		Timothy Panella, MD	
		Renju Raj, MD	
		R. Ramchandren, MD	
		Brittany Adams, NP	
		Jessica Carringer, NP	
		Jamie Ford, NP	
		Sara Jones, NP	
		1	
		Meredith Price, NP	
		Courtney Roth, NP	
		Sarah Scalt, NP	
		Christine Wilson, NP	
		Chris Yardell, NP	
University Cancer	1130 Middle Creek Rd	John Foust, MD	865-428-6505
Specialists Sevierville	Sevierville, TN 37862	Laura Spranklin, MD	
		Sonya Knight, NP	
University Cancer	5779 Creekwood Park	Clarissa Geyer, MD	865-458-3926
Specialist Lenoir City	Suite 110	Jennifer Huff, NP	
· ·	Loudon, TN 37772	,	
University Cancer	270 Joule Street	Eric Schrock, MD	865-977-6011
Specialist Alcoa	Alcoa, TN 37701	Kristy Klena, NP	000 777 0011
University Cancer	107 Gill Street	Matthew McCarty, MD	865-984-4043
•	Alcoa, TN 37701	Leslie Mardis, NP	003-707-7073
Specialists Marweille	AICOa, 11N 3 / /01	Lesite ivialuis, INF	
Maryville	1020 41 11' 1	M 1 A 1 NO	065 205 6550
University	1928 Alcoa Highway	Mark Anderson, MD	865-305-6570
Gastroenterology	Suite A-145	Benjamin Dalton, MD	
	Knoxville, TN 37920	Sangeeta Gulati, MD	
		Carlos A. Rollhauser, MD	
		Ramanujan Samavedy, MD	
		John Stancher, MD	
		Tausha Monday, APRN	
	<u>l</u>		L

University Genetics Center	1932 Alcoa Highway Suite C-290 Knoxville, TN 37920	Ilse Anderson, MD	865-305-9030
University Infectious Disease	1924 Alcoa Highway Box 114 Knoxville, TN 37920	Megan Edwards, MD John P. Narro, MD Mark S. Rasnake, MD Mahmound A. Shorman, MD Simi Vincent, MD	865-305-9340
UT Rheumatology Associates	1932 Alcoa Highway Suite C-550 Knoxville, TN 37920	Jeffry D. Bieber, MD Marcum W, Collins, MD Christy C. Park, MD	865-305-6543
UT Gynecology Oncology	1926 Alcoa Highway Suite F-410 Knoxville, TN 37920	Jonathan Boone, MD Larry Kilgore, MD Kristopher Kimball, MD Amanda O. Cameron, FNP Shelly Foust, ANP Elizabeth E. Shieh, FNP Larra "Scottie" Thomas, NP	865-305-5622
UT Women's Specialty Care	1928 Alcoa Highway Suite B-300 Knoxville, TN 37920	Natalie Blache, MD Lisa Buckingham, MD Shenika D Welch Charles, MD Stephanie B. Cross, MD Allison M. Eaton, MD Brogan W. Fulks, MD K. Paige Johnson, MD Erinn Morgan, MD Walter W. Schoutko, MD Kelly M. Schwirian, MD Jaclyn Van Nes, MD Pryor V. Baird, WHNP Caroline F. Vaughn, WHNP Nikki B. Zite, MD, MPH	865-305-9799
UT Urogynecology	1930 Alcoa Highway Suite A-235 Knoxville, TN 37920	Bryce Bowling, MD Michael Polin, MD Jessica E. Dove, NP	865-305-5940
University Plastic and Reconstructive Surgery	1934 Alcoa Highway Suite A-235 Knoxville, TN 37920	Stephanos Boukovalas, MD Kathleen Herbig, MD Stacy Stephenson, MD Jesse R. Smith, MD Lindsay Dixson, PA Heather B. Kaparos, PA Mekia T. Kauffman, PA	865-305-4670
University Vascular and Transplant	1940 Alcoa Highway Suite E-120 Knoxville, TN 37920	Joshua Arnold, MD M. Ryan Buckley, MD Michael Freeman, MD Oscar Grandas, MD Michael McNally, MD Scott Stevens, MD	865-305-8040

		Courtney Guider, NP	
		Tracie R. Hall, NP	
		Hogan D. Harrell, PA	
		Karen J. Hensley, NP	
		Steve L. McQueen, PA	
		Bridgett Smith, FNP	
		1	
IIT Clear Digardans	1020 Aleas III alarress	Kristy M. Wagner, PAC	965 205 0960
UT Sleep Disorders	1928 Alcoa Highway	Tina M. Dudney, MD	865-305-9869
Center	Suite B-303	Kevin Martinolich, MD	
	Knoxville, TN 37920	Christopher M. Nolte, MD	
		Michael R. Slattery, MD	
		Arseniy V. Tsapenko, MD	
	1040 41 77' 1	Barbara Salm, NP	065 504 5451
University Pulmonary and	1940 Alcoa Highway	Sameh H. Attia, MD	865-524-7471
Critical Care	Suite E-210	Benjamin T. Bevil, MD	
	Knoxville, TN 37920	Isaac N. Biney, MD	
		Paul R. Branca, MD	
		J. Clay Callison, Jr., MD	
		Rajiv Dhand, MD	
		Tina Dudney, MD	
		Katie E. Gardner, DO	
		Jason W. Green, DO	
		Jerod Kravitz, MD	
		Michael T. McCormack, MD	
		William P. Powers, MD	
		Elise E. Schriver, MD	
		James Shamiyeh, MD	
		Francisco J. Soto, MD	
		Ashish R. Thakkar, MD	
		Arseniy Tsapenko, MD	
		Steve Buckner, NP	
		Travis Deyton, NP	
		Amy, Glass, NP	
		Carol Hawkins, NP	
		Donna Heath, NP	
		Brandon Milam, NP	
		Janey Rouse, NP	
University Colon and	1934 Alcoa Highway	Mark Casillas, MD	865-305-5335
Rectal Surgery	Suite D-370	Gregory K. Low, MD	
James gray	Knoxville, TN	Andrew Russ, MD	
		Niki L. Lovelace, NP	
University Radiation	1926 Alcoa Highway	Robert J. Bertoli, MD	865-305-9040
Oncology	Suite F-130	Steven V. Dill, MD	
	Knoxville, TN 37920	Christine Lauro, MD	
	,	Robert Miller, MD	
		Erin Campbell, MS	
		Terri Freeman, DSW	
		Heather Hodge, NP	
		Linda Quimby, MS	
		Linua Quintoy, Wio	l

University Cardialagy	1040 Alaca Highway	John Astron MD	965 544 2900
University Cardiology	1940 Alcoa Highway Suite E-310	John Acker, MD	865-544-2800
		Gayathri Baljepally, MD	
	Knoxville, TN 37920	Raj Baljepally, MD	
		Stuart J. Bresee, MD	
		Matthew J. Chua, MD	
		James W. Cox, Jr., MD	
		Jerry J. Crook II, MD	
		Steven Dolacky, MD	
		Jeffrey B. Hirsh, MD	
		D. Russell Huntsinger, Jr., MD	
		Jeffory G. Jennings, MD	
		Jeffrey H. Johnson, MD	
		Anne K. Kassira, MD	
		Kayleigh M. Litton, DO	
		Joseph C. Liu, MD	
		W. Jeremy Mahlow MD	
		Muddassir Mehmood, MD	
		Tjuan L. Overly, MD David Perkel, MD	
		Benjamin I. Shepple, MD	
		Carmelo V. Venero, MD	
		Anthony R. Villarosa, MD	
		Aimee A. Wehber, MD	
		Lauren C. Ade, APRN	
		Lisa A. Dugger, NP	
		Haylee E. Flynn, NP	
		Erick A. Greer, NP	
		Carolyn E. Hodges, NP	
		Lauren G. Mitchell, NP	
		Anna H. Moore, FNP	
		Lauren E. Monroe, NP	
		Kari M. Self, NP	
		Hope R. Sellars, NP	
University Rheumatology	1932 Alcoa Highway	Gary L. Klippie, MD	865-305-7438
, Si	Suite C-580		
	Knoxville, TN 37920		
University	1924 Alcoa Highway	Megan Bill, DO	865-305-3792
Neurohospitalists	Box 56	Alexander Hartman, MD	
	Knoxville, TN 37920	Li Hua, PhD	
		Muhammad Masud, MD	
		Sarah Parker, MD	
		Brian Wiseman, MD	
		Ann Marie Forster, NP	
		Erica Hill, NP	
		Erin Pidkowicz, NP	
		Sylvia Tony, NP	
	0.007.11	Ashlie Wolfenbarger, NP	067 000 4670
Cole Neuroscience Center	9625 Kroger Park Dr	Michelle Brewer, MD	865-909-4030
	Knoxville, TN 37922	Monica Crane, MD	
		John Dougherty, MD	
		William Paulsen, MD	

		Brian Wiseman, MD	
University Laborist	1930 Alcoa Highway	Kimberly Fortner, MD	865-305-8888
	Suite A-435		
	Knoxville, TN 37920		
Hanna Cancer Associates	1926 Alcoa Highway	Wahid T. Hanna, MD	865-544-9171
	Suite F-410	Maci O'Conner, PA	
	Knoxville, TN 37920	Lauren Newman, NP	
		Nicole Shephard, NP	
		Laura Jones, NP	
		Kat London, NP	
		Donetta Sinard, NP	

Updated quarterly in accordance with 501R regulatory requirements.



UTMC Financial Assistance Application

You may qualify for FREE or DISCOUNTED care at UT Medical Center. If you would like to be considered for Financial Assistance through UTMC, please complete the application located on the back of this checklist. It is important that you complete the application in its entirety and return all necessary documentation within 240 days following your first billing statement to help UTMC determine your eligibility. Submit your application to UTMC in person or by mail to:

Mail: UT Medical Center Financial Assistance Program PO Box 32749

Knoxville, TN 37930-2749

<u>Fax</u>: 865-251-4413 Attn: UT Medical Center Financial Assistance Program

Email: BOCustomerservice@utmck.edu Subject: Financial Assistance Application

Please call a UTMC Financial Counselor at 865-251-4400 if you have any questions.

The documents listed below will help us in evaluating your application. Please complete this form and submit all required documentation listed below within 240 days following the first billing statement and submit to UTMC.

Proof of Income:

- ♦ Must provide one (1):
 - ✓ Most Recent Federal Tax Return
 - ✓ Recent W-2's or 1099's
 - ✓ Two (2) most recent pay stubs
 - ✓ Written income verification from employer if paid in cash
 - ✓ Social Security Benefits letter(s) if no income
 - ✓ Documentation of any other source of income: Pension, Unemployment, Alimony, Child Support, VA benefits, etc. if applicable.
 - ✓ Any other reasonable form of income verification acceptable by UTMC
- ♦ Must provide:
 - ✓ Most recent Bank Statement

Other Documentation, if applicable:

- ✓ Copy of divorce decree
- ✓ Declination or denial of insurance coverage

Explanation of any missing documentation:

Employed? Y or N Employer Name SECTION 2 - 5 Name Home Phone	te of Hire:	Home Phone Date of Unemployme Employer Phone	Date of Birth	Address - street, city, star Cell Phone Self-Employed? Y or N			
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Employed? Y or N Employer Name SECTION 2 - S Name Home Phone		Date of Unemployme		Cell Phone	te, zip		
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SECTION 3 - HEALTH INSURANCE ELIGIB		ISURANCE ELIGIBI	LITY:		CRITI		
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Y or N	Were you a Victim of an Alleged Crime? Do you have Y or N Y 0		or N			Is the patient eligible for Medicaid? Y or N	
Was your care due to a Work R	elated Injury?	Do you have Seco	ondary Insurance?	Insurance Carrier:	Effective Date:	Is the patient mentally	
Y or N			or N			one to act on their behalf? Y or N	
Do you receive State Public Ser		Have you applie	d for Insurance?	Insurance Applied for:	Application Date:	e: Is the patient deceased with no est	
TANF, Basic Food, or \ Y or N	WIC?	Υc	or N			Y or	r N
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SECTION S							
SECTION 6	- IF YOU AR	UNINSURED AN	D ANSWERED YES	TO ANY PART OF SEC	TION 4, THIS SE	CTION IS NOT REQUI	RED.
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